




CEO's Day | Friday 28 July | Brisbane Convention and Exhibition Centre

7:00am Arrival and check in. Plaza Level, Brisbane Convention and Exhibition Centre

7:15am CEO's Leadership Breakfast with Westpac

8:30am Buses Depart on CEO's Day Innovation Tour:
Micah Projects & Common Ground Queensland | Burnie Brae
 CEOs will visit **one** of the organisations listed above before regrouping at BCEC.
 Allocation of groups will be random.

11:00am Morning Tea

11:30am **Welcome and Opening Presentation**
 **Building Futures: Boards and Citizenship**
 Professor Judith McLean – Chair Arts Education (QUT/ QPAC), Queensland University of Technology
 Explore the meaning of adaptiveness, relationships, citizenry, collaboration, risk and resilience, essential concepts for Boards governing in today's volatile, uncertain, complex and ambiguous (VUCA) world.


12:30pm Lunch

1:10pm **Plenary Presentation**
 **Continual Improvement and Business Growth Using Consumer Engagement and Analytics**
 Shane Rendalls – Director Synergy Health and Business Collaborative
 Find out why engaging and partnering with consumers is so important. Join Shane as he outlines key components in building effective partnerships and a framework for capturing feedback and mitigating risk.

1:55pm **CEO's Roundtable Discussions**
 The popular CEO's roundtable session aims to create an open environment to meet other leaders from the not-for-profit sector and discuss topical issues, ideas and solutions with reference to the conference theme.

3:30pm Afternoon Tea

4:00pm **Closing Keynote Presentation**
 **A Coaching Mindset for Leadership: Igniting Organisational Performance**
 Dr Geoff Abbott – Director of Executive and Organisational Coaching,
 QUT Graduate School of Business
 Hear Geoff discuss how different approaches to leadership are needed to navigate the increasing volatility, uncertainty, complexity and ambiguity (VUCA) of organisational life. Geoff will give a taste of QUT's unique eFIRE coaching methodology which is supported by methodologies and evidence from business, psychology, education, systems thinking.

5:15pm **Leadership Networking Drinks**
 Brought to you in partnership with Russell Kennedy Lawyers. 
 All CEO's Day and Board Member Innovation Tour delegates receive COMPLIMENTARY entry to the Leadership Networking drinks with pre-registration.
 Main Conference delegates may also attend by pre-purchasing a ticket, available for \$25.

6:30pm Program concludes.
Please note CEO's Day is separately ticketed and runs concurrently to the Board Member Innovation Tour.

Visit www.betterboards.net/conference for the latest information and registration.



Main Conference | Saturday 29 July | Brisbane Convention and Exhibition Centre

9:00am Welcome and Opening Keynote



Neuroscience of Leadership

Fiona Kerr – Organisational Complexity Specialist, University of Adelaide

Tackle wicked problems by distilling complex issues into useful, pragmatic ideas and framing them in a way which entices people to get involved and help shape change.

10:05am Morning Tea

10:30am Concurrent Workshops (Session 1)



Induction Insights for Directors

Steven Bowman – Director, Conscious Governance

Explore the critical components of a highly effective board induction program and how this can help create the foundation of a strategic boardroom.



No Safe Place B: Rethinking Change Management

Nigel Donovan – Principal, Donovan Ataraxy Pty Ltd

Apply a neuro-psychotherapeutic approach to help leaders grow a culture that is simply better at working and thriving amid change and ambiguity.



Adapt to Skills Shortages Through Location Independence: Distributed Teams

Nina Sochon – CEO and Distributed Teams Expert, Transformed Teams

Discover the leading practice framework for fully engaging remote workers. See through case studies how it is possible to attract and retain fantastic people through a strong, high-performing distributed team.

11:40am Concurrent Workshops (Session 2)



Board Sub Committees are a Risk! There is a Better Way!

Victor Hamit – Director, Wentworth Lawyers

This presentation challenges the orthodox view that through sub committees “the work load is shared” or “many hands make light work”, and offers a practical and easy-to-implement solution.



Unlocking Boardroom Blocks to Innovation

Rosie Yeo – Director, Public Affairs Network Pty Ltd

Too often boards of not-for-profits are seen as blockers rather than enablers and conservative rather than creative. There are 3 keys to unlocking constructive, innovative thinking in the boardroom and beyond.



NFP Sustainability: Business Models for Survival and Scale

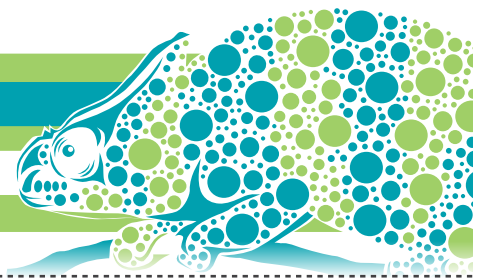
George Liacos – Managing Director, Spark Strategy

NFPs can no longer rely on traditional models to survive, they have to think differently about creating social value. Explore elements of the business model, and how these can serve as levers for survival and scale.

12:40pm Lunch

Saturday program continued on next page...

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Main Conference | Saturday 29 July | Brisbane Convention and Exhibition Centre

1:30pm Concurrent Workshops (Session 3)



Asset-protection and Investment – An Opportunity for Stability

Vera Visevic – Partner, Mills Oakley

Separating an organisation's operations from its assets can help to guard against uncertainty by stimulating investment opportunity, alongside its financial return potential, and protecting assets in a litigation context.



Managing the Board-CEO Dynamic

James Beck – Managing Director, Effective Governance

For sustained organisational success, it is essential that the relationship between the board and CEO be strong and professional. James will discuss the board's key responsibilities as the CEO's employer.



Gearing Up Governance for Transformation

Karen Bevan – Chief Executive Officer, Girl Guides Australia

Not-for-profit boards must be willing to deeply examine their mission, look closely at collaboration and continually ask themselves whether the organisation is relevant and if not, do something about it.

2:40pm Concurrent Workshops (Session 4)



'Adapt or Die' – A Transformation Story

Linda Noble – Chief Executive, Governance New Zealand and Women on Boards

The Governance New Zealand Board recognised it needed to either 'adapt or die'. Hear details on the strategic journey, insights into decision-making processes, and how certain challenges were overcome.



Intergeneration Diversity in the Boardroom; Risk vs Risk

Paul Smith – Non-Executive Chair, Jane Goodall Institute Australia

Paul will facilitate an interactive discussion on the subject of intergeneration (or age) diversity in the boardroom and whether it is too risky to have younger people as directors, or risky not having them.



The New Sponsorship Revolution

Abby Clemence – Managing Director, Infinity Sponsorship **Abby is replacing Lali's workshop**

Rather than focusing on well-intended philanthropy, organisations need to focus on structured, strategic partnerships with the corporate sector where your core mission and their core business intersect.

3:40pm Afternoon Tea

4:10pm Plenary Presentation



Future Boards: The Adaptive Board for Adaptive Times

Andrew Donovan – Principal, Thoughtpost Governance

Boards were designed in a slower, simpler and more certain era than directors face today. In these adaptive times with "few constraints and many variables" is a new model for boards required?

5:00pm *Sessions conclude.*

7:00pm Gala Dinner and Entertainment - Rydges 'Level 12'

A great way to unwind after a day packed full of knowledge, ideas and inspiration.

Relax with your colleagues and friends, meet new contacts, enjoy a meal and be entertained.

(Ticketed separately)

Visit www.betterboards.net/conference for the latest information and registration.



Main Conference | Sunday 30 July | Brisbane Convention and Exhibition Centre

9:00am Welcome Back.

Keynote Presentation



Preparing for the Unpredictable

Julie Garland McLellan – Chief Executive Officer, Great Governance

This interactive presentation will help you gain collective decision-making skills to apply in your own boardrooms and confidence in applying good governance and business theory to real life situations requiring fast decisions.

10:00am Panel Discussion



Finding a Future – Adapting Through Collaboration

Patrick Herd – Principal Consultant, Community Business Australia



Joanne O'Brien – Partner, CRH Law



Sue Thomson – Chief Executive Officer, McLean Care

Innovative solutions to current challenges often require money to develop a level of resources and commitment that are beyond most not-for-profit community organisations. This panel will present a case study on a group of organisations from northern rural NSW who have taken collaboration to a new level.

10:40am Morning Tea

11:10am Plenary Presentation



Structuring for Uncertainty

Gavin Nicholson – Associate Professor, QUT Business School



Jackie Bettington – Researcher, QUT Business School



Natalie Elms – Researcher, QUT Business School

Discussion will highlight insights from recent research on how two aspects of board composition can assist boards to make better decisions, particularly when facing disruptive environments and translate these into practical takeaways for boards and directors.



11:55am Plenary Presentation



Moving Crisis Management from 'War Room' to Board Room

Dr Tony Jaques – Director, Issueoutcomes Pty Ltd

Tony introduces the concept of Crisis Proofing, and describes through current case studies the specific actions you can take to protect your organisation from the terrible impact of a crisis.

12:35pm Closing Keynote Followed by Final Remarks from the Conference Chair

From Pyramid to Circle: The Megatrend Driving Better Governance and Innovation

Dr Chris Jones – Director, Chris Jones Consulting

Challenge your current thinking style, kick-start the process of innovation, and help discover new ideas.

1:30pm Networking Lunch

2:30pm Conference Close

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